



John Hunter Children's Hospital
Lookout Rd, New Lambton Heights
NSW 2305



Wednesday, 5 August 2026
09:00 – 15:00



ANZCHOG

Pre-conference Fellows Workshop

RACP Approved Communication Workshop

Program

Building and Enhancing Patient–Care Team Relationships: Introduction to Specific Communication Techniques

Practical communication techniques to strengthen relationships with patients and families. Covers active listening, agenda setting, responding to emotion, and supporting shared decision-making in multidisciplinary care.

Impact of Communication and Developmentally Appropriate Approaches

Explores how communication influences outcomes and the experience of care for children, adolescents and young adults. Focuses on developmentally appropriate strategies that build trust and support shared decision-making with families.

Navigating Difficult Conversations: Breaking Bad News, Discussing Prognosis, and End of Curative Treatment

A skills-based workshop on conducting difficult conversations in paediatric and AYA oncology, including breaking bad news, discussing prognosis, and communicating transitions such as end of treatment or cessation of curative intent.

Navigating Difficult Conversations: Interactive Practice Session

Interactive practice using structured frameworks for difficult discussions, including prognosis and key transition points. Focuses on clear, compassionate communication while responding to emotional reactions and maintaining rapport.

The Role of Professional Supervision in Improving Communication Skills and Practice

Introduces professional supervision as a practical way to strengthen communication skills, reflective practice, and clinician wellbeing. Covers models of supervision and how they can be embedded into routine practice.

Supporting Staff Following Challenging Clinical Events

Introduces “warm debriefing” as a brief, structured check-in after challenging clinical events. Focuses on peer support, psychological safety, and identifying early support needs (not a formal incident review).

Advocacy, Fundraising, and Public Communication

Practical guidance on professional advocacy and public communication, including media interviews, responsible social media use, and speaking at community/fundraising events. Covers consistent messaging, credibility, and managing sensitive information while representing organisations appropriately.

Dr Kristy McCarthy
Lyndal Moore
Emma Prowse

Dr Cameron Stevens

Ali Dingle